

Van and Driver Service

Terms and Conditions

Free Van and Driver:

Subject to availability of the vehicle and driver and by pre-booked appointment only:-

The advance booking and non-refundable pre-paid 8 weeks rental of a 35 to 200sqft unit qualifies for the FREE service of our van plus driver for distances up to 15 road miles calculated from Storage Planet TN27 9PJ.

For collection addresses in excess of 15 road miles the extra miles driven will be charged at a rate of £1 per mile.

The van shall be loaded within 30 minutes from the time of the vans arrival at the agreed address and to be unloaded within 30 minutes of arrival at Storage Planet.

Any extension to the loading and or unloading times will be charged at the rate of £15 per 30 minutes or part thereof.

Larger units: the advance booking and non-refundable pre-paid 8 weeks rental of:

100-150sqft qualify for two FREE trips

175-200sqft qualify for three FREE trips

The FREE offer only applies to items being brought TO Storage Planet.

Optional Paid use of the service:

Customers who would like to avail themselves of the use of the Van and Driver service outside of the terms of the FREE offer may, subject to the availability of the Van and Driver, pay £30 per hour plus £1.00 mile driven for this service.

Conditions:

Storage Planet retain the right to inspect all goods being offered for transport and to refuse to accept any items as detailed with the list of exclusions

All items being offered for transport should be safely packed and protected to minimise any potential damage and all items being transported MUST be adequately insured by the customer.

No liability claims for and losses or damage howsoever caused during loading, transportation or unloading will be entertained by Storage Planet.

The vehicle will be driven by a Storage Planet Driver who will NOT assist or offer advice on loading the responsibility for the safe loading of the vehicle remains with the customer.

Storage Planet require at least 24hr notice before cancellation/change of date,time of collection prior to cancellation of this service to qualify for any refund.

Unfortunately, cancellations after this time limit will not qualify for any refund.